

Management System Policy

The main objective of the certification activities of the Hungarian Standards Institution is: **to contribute to a long range market success of its certified partners through the improvement of confidence in them and in MSZT both at national and international level.**

To achieve this in line with the strategy of MSZT, the strategy and resulting objectives and tasks of the Secretariat for Certification, functioning within the organisation of MSZT as an independent professional unit, are as follows:

To raise and enhance demand for certification services of MSZT

- Content enlargement of the provision of information relating to certification activities and widespread publication of the information
- Active participation and cooperation in the activities of standardisation / training / information
- To widen range and raise level of certification services
 - choosing its internal and external staff in such a way as to assure, through their qualification, personal competence and commitment, the high professional level of certification activities promoting by this the establishment of the operational management systems of the partners according to the expectations of the market;
 - continuous extension training of the qualified auditors, development of their skills and assurance of a harmonised approach to its tasks;
 - regular training for MSZT's internal/external employees;
- To maintain and enhance the recognition of certification services
 - to consider the regulations of Hungarian National Accreditation Body (NAT) and the Slovak National Accreditation Service (SNAS) upon operating certification systems of the Secretariat for Certification;
 - to maintain contacts with national and foreign organisations interested in conformity certification (in particular with IQNet and its member organisations) in order to achieve the wide and global recognition of its certificates;
 - to assure the recognition of its competence through its accreditations by NAT and SNAS, and operate as a member of IQNet;
- To find potential customers by direct marketing, and maintain the existing partners
- To promote certification services

To enhance confidence towards MSZT

- To enhance PR-activity relating to certification
 - offering certification services for all branches of the economy;
 - distributing brochures;
 - organization of events;
 - promotion of the MSZT's certification activities in events;
- Flexible, open, free of bureaucracy operation
- Controlled and transparent operation of certification system
 - to govern a controlled, transparent certification system in conformity with the standard MSZ EN ISO/IEC 17021, the guides of the international standards organisations ISO/IEC and the International Accreditation Forum (IAF) as well as the moral rules and expectations of IQNet the International Certification Network;
 - to operate system according to MSZ EN ISO/IEC 17021 standard;
 - to promote the credibility and reliability of certification activity;
 - commitment to the impartiality of certification activity; to control the conflict of interest and assure the objectivity in the certification activity of management systems;
 - to develop continuously its management system through the continuous elimination of nonconformities, following the changes in international practice, by setting annual objectives as well as by continuous and documented training of its staff;
 - to carry out the certification procedures without discrimination, in accordance with the rules of confidentiality.

To maintain and improve the efficiency and safety of certification

- to compile and analyze statistics for certification on a monthly regularity;
- qualification and evaluation of the auditors' activities;
- to find and use of tender opportunities;

- to enhance confidence in its partners in course of its activity in conformity with the principle of assuring benefits for all stakeholders, through a continuous improvement of the quality of its work;
- to assure continuously the material and human resources necessary for the fulfilment of the policy of the certification activity by the management of MSZT.

Budapest, 30 November, 2011

György Pónyai
Managing Director